



## **FastenMaster Limited Warranty**

### **ICON ScrewJoist For Exterior Deck Substructure**

Effective 04-01-23

FastenMaster® warrants its ICON ScrewJoist products to be free from defects in materials and workmanship for 25 years from the date of original purchase. When installed in accordance with the installation instructions and supporting technical literature, the long-term performance of this product and its components are covered under the terms of this limited warranty.

#### **What is covered:**

- When properly handled, stored, and installed in accordance with FastenMaster's published installation instructions, this limited warranty covers the structural performance of FastenMaster ICON ScrewJoists for exterior deck substructures for the original homeowner for up to twenty-five (25) years from the date of original purchase.
- This warranty covers the reasonable cost of labor and material for the repair or replacement of FastenMaster ScrewJoists that exhibit structural failure, not to exceed 3 times the original purchase price of the joists.
- "Structural failure" means that a FastenMaster ScrewJoist is not able to perform its intended structural function due to fungal decay or fastener structural corrosion. "Fungal decay" means attack by wood-destroying fungi that disintegrates the wood cell walls. It does not include surface mold, mildew, and/or fungi associated with the appearance of weathering of wood.

#### **In-Field Modification**

- ScrewJoist ends can be cut at the installation site in accordance with FastenMaster's published installation instructions, but an end-coat wood preservative should be applied to all saw cuts. Recommended end coat wood preservatives include wax polymer, copper naphthenate, oxine copper, or zinc naphthenate products.

#### **What is not covered:**

- Installation difficulties not brought to the attention of FastenMaster for remedy or mitigation during installation.
- ScrewJoists that have had any structural web screws (i.e., diagonal dual-threaded screws that are pre-installed in the joists) removed/moved in the field without the written approval from FastenMaster's Technical Department.
- Applications where there is ground contact. Ground contact is defined as being in the ground or less than six (6) inches above the ground.
- Applications that are installed within 1000 yards of salt water.
- Applications that have been damaged by de-icing salt or other corrosive materials, such as pool or hot tub chemicals.

- Non-structural surface rust of threaded joist webs
- Mold, mildew, or fungal growth that is aesthetic.
- **This warranty covers only the FastenMaster product affected. Building materials such as decking, framing and accessories and the labor to remove or replace affected product are not covered under this warranty.**

**How to file a claim:**

Claims shall be made within 60 days of discovery of the defect or failure in writing to <http://www.fastenmaster.com/support.html> or by contacting FastenMaster Technical Support at 1-800-518-3569. The claim process may require one or more of the following prior to resolution: proof-of-purchase, a detailed description of the failure type, pictures, and samples. A FastenMaster representative must be given the opportunity to observe or inspect the affected product prior to any alteration, change or repair, and FastenMaster reserves the right to fix the problem in lieu of providing any refund, replacement or credit.

**NOTE:**

This warranty is effective from the date of original installation until the original property owner sells, conveys or otherwise transfers the property. This warranty is not transferable.

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